

Privacy Policy

The personal data you provide are processed by:

Hardnex Automations Ltd.

Tóth Benedek (Owner, Managing Director)

Registered office: 9172 Győrzámoly, Mórvető Street 41., Hungary

In the case of a company:

Company registration number: 08-09-038303

Court of registration: Company Court of the Győr Regional Court

(hereinafter referred to as the **Data Controller**).

Please read this Privacy Policy (hereinafter referred to as the Policy) carefully, in which we describe our practices regarding the processing of your personal data in accordance with the General Data Protection Regulation (GDPR – Regulation (EU) 2016/679 of the European Parliament and of the Council).

This Policy applies to individuals (you) who use the services of the Data Controller as consumers. It explains how the Data Controller collects, uses, and in certain cases shares your personal data with third parties, and provides information about your rights as a data subject related to data processing.

The Data Controller (Imprint) is committed to protecting the personal data and privacy of individuals visiting this website. This policy and statement primarily concern the confidential handling and protection of personal data of customers and newsletter subscribers via the internet, but also apply to visitors of the website.

We summarize what personal data relating to you the owner may collect and how such data may be used. The data will not be disclosed to unauthorized persons and will be used only in the manner specified in this Policy.

In individual cases, the purpose of data processing may change under contractual agreements, in accordance with the terms defined in the given contract.

This Policy provides important information about the protection of your personal data and your related rights. If the user does not accept these terms, they are entitled to suspend the use of the website and stop browsing without providing personal data.

RESPONSIBILITY AND CONTACT DETAILS OF THE DATA CONTROLLER

1.1 Information on data processing

With regard to the data processing described in this Policy, Hardnex Automations Ltd. is the Data Controller.

If you have any comments, questions, or complaints regarding our data protection procedures, you may contact us at:

Hardnex Automations Ltd.

9172 Győrzámoly, Mórvető Street 41.

or via email: info@hardnexautomations.hu

Data Controller – Scope of Responsibility

Hardnex Automations Ltd.

9172 Győrzámoly, Mórvető Street 41.

All activities

You are entitled to access our website without providing personal data; however, accepting the cookie policy is necessary for browsing, and approving the privacy policy and statement is required for newsletter subscription.

Personal data means any information relating to an identified or identifiable natural person, directly or indirectly, by reference to an identifier or related data. When the website owner collects your personal data, the collection is carried out transparently and confidentially.

Your personal data are information by which you can be identified, such as: last name, first name, nationality, telephone number, postal address, email address. Personal data are collected voluntarily by the owner while browsing the website, always indicating which data are required to achieve the given purpose.

If you do not wish to provide these data, you may not be able to access certain functions or services of the website. Optional data collection serves to understand user needs and to improve the website and services.

The Owner takes all reasonable measures to ensure that the personal data processed are accurate and up to date.

Categories of Personal Data Processed

Last name, first name, company name and contact person (in the case of a company)

Registered office address (company), residential address, mailing address

Email address

Telephone number

System information (IP address, system version, screen resolution, statistics on visited pages, browsing habits, behavioral patterns)

Duration of Data Processing

For direct marketing purposes: until the withdrawal of the user's consent

For profile data: 4 years from the last login

For purchase data: 8 years pursuant to Section 169 (2) of the Hungarian Accounting Act

Conditions for Data Transfer

The Data Controller may transfer the processed data, to the extent necessary, to designated persons or companies operating in the following areas:

Data processing

Legal representation

Authorities authorized by law to handle legal disputes

Delivery services

Accounting

Debt collection

Marketing

Invoicing

Data Processors

In the case of webshop purchases, the Data Controller transfers the user's name, shipping address (and in the case of courier delivery, email address and telephone number for delivery coordination), as well as information related to the purchase price, to the delivery company for the purpose of delivering the product.

Courier services used by the Data Controller:

GLS courier service:

GLS General Logistics Systems Hungary Ltd.

Registered office: 2351 Alsónémedi, GLS Európa Street 2.

Company registration number: 13-09-111755

Tax number: 12369410-2-44

FedEx courier service:

FedEx Express Hungary Ltd.

Tax number: 26378370-2-44

Registered office: 1185 Budapest, BUD International Airport II., Logistics Center – Office Building, Building 283

Main activity: Other postal and courier activities (5320)

The User accepts the General Terms and Conditions of the chosen delivery service provider.

Companies and Persons Involved in Data Processing

The owner, Hardnex Automations Ltd., performs data processing. In addition, other companies may participate in the processing and storage of contractual customers' data.

Companies involved in data processing:

Accountant: Papp Gábor

Address: 9023 Győr, Csaba Street 16. – <https://enkonyvelom.hu/>

Hosting provider: Rackhost Zrt.

Registered office: 6722 Szeged, Tisza Lajos Boulevard 41. – www.rackhost.hu

Google Inc.:

1600 Amphitheatre Parkway, Mountain View, CA 94043, USA

Services include email systems, cloud-based data and file storage, online document management, and related services such as Google Drive, Google Docs, Google Search Console, Google Analytics, Google AdSense, Google Ads, YouTube, Blogger, and Chrome browser support.

Facebook Ireland Ltd.:

4 Grand Canal Square, Grand Canal Harbour, Dublin 2, Ireland

Support of Facebook, Instagram, Messenger, and other Facebook products.

Twitter International Company:

One Cumberland Place, Fenian Street, Dublin 2, D02 AX07, Ireland

In special cases, contracts may include additional data processors.

Data Subject Rights and Legal Remedies

If you do not wish your personal data to be used for commercial offers, you have the right to prohibit this without providing justification. Deletion requests must be submitted in writing to the Data Controller by email or postal mail to the contact details specified in the Imprint.

Protection of Minors and Persons with Limited Legal Capacity

The website and content of Hardnex Automations Ltd. are generally not intended for children under the age of 13. We do not collect or process personal data of children under 13 without verifiable parental or guardian consent. Parents or guardians may request access to or deletion of their child's data.

If the Data Controller becomes aware of the age during data processing, the data may be used to obtain parental consent.

Consent of a legal representative is required for declarations made by minors lacking or having limited legal capacity, except for services requiring simple registration commonly used in everyday life.

Cookies

You can read more about the handling of cookies in the Cookie Policy.

Definitions

Data Processor: a natural or legal person, public authority, agency, or other body that processes personal data on behalf of the Data Controller

Data Processing: any operation performed on personal data, whether automated or not

Data Transfer: making personal data available to third parties

Data Breach: a security incident leading to accidental or unlawful destruction, loss, alteration, unauthorized disclosure, or access to personal data

GTC: General Terms and Conditions published on the website

Identifiable Natural Person: a person identifiable directly or indirectly by reference to an identifier

Recipient: any person or body to whom personal data are disclosed

Consent of the Data Subject: freely given, specific, informed, and unambiguous indication of agreement

Data Subject: any identified or identifiable natural person

Users: visitors of the websites operated by the Data Controller

Third Party: any person or entity other than the data subject, data controller, or data processor

Authority: National Authority for Data Protection and Freedom of Information (NAIH), Hungary

Partner/Customer: a natural person who enters into a contract with the Data Controller

Registration: recording personal data to create a user account

Personal Data: any information relating to an identified or identifiable natural person

Service: products and services provided by the Data Controller

Website: websites operated by Hardnex Automations Ltd.

This document serves as a guideline only. No responsibility is assumed for its use. If you require a customized privacy policy for your website, please consult an internet lawyer.